

COMMENTS FROM OVERVIEW AND SCRUTINY PANEL (PERFORMANCE AND CUSTOMERS) – 31st January 2018

INTEGRATED PERFORMANCE REPORT 2017/18 – QUARTER 3

- 7.1 The Panel received the Integrated Performance Report 2017/18 – Quarter 3. It was noted that performance in several areas has improved in quarter 3 however, as the performance of those areas were not good in quarters 1 and 2, the end of year rate is likely to remain red.
- 7.2 Concern was raised that the red indicator, number of missed bins per 1000 households, reflects unfavourably on the Council particularly as some bins are as a result of other factors. It was mentioned that some bins could not be collected from certain streets as the refuse vehicle was unable to traverse the street and collect the bins as a result of poorly parked vehicles.
- 7.3 Regarding Bridge Place Car Park, concern was expressed that the Secretary of State would not grant approval to construct a car park on common land due to the commercial nature of the proposal.